

May News Brief 2009

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New Member Profile –NACO

Since 1989, Dottie Anderson and her team at NACO have been supplying restaurants and home cooks with the finest new equipment and serving items. Whether you're adding specialty items to the home kitchen, in need of basic disposable supplies or launching a new restaurant or bakery, NACO has it all or can special order whatever is needed. Of the 10,000 items available, the only thing you won't find is the food. Dottie and her husband opened NACO after having experienced great restaurants around the globe and because of their shared love of food. Customers paying with cash or a local check receive a 10% discount (special orders excluded). Credit card customers will save 5% on their purchase. NACO is located in Four Winds Plaza and is open Monday-Friday from 9:00-5:00 pm and half-day on Saturday. To contact them call 775-2727 or email nacorestaurantsupply@earthlink.net.

In Memoriam....Milan Glumidge

Our industry recently lost another industry pioneer and mentor—Milan Glumidge. In the late 1950's, Glumidge and his wife Alyce moved to St. Thomas for what they thought would be a short "Caribbean Experience." The experience lasted 50 years. In addition to his position as general manager of Bluebeard's Castle Hotel, he was instrumental in overseeing and supervising the hotel's apprenticeship program. Many of the programs' participants went on to careers in hospitality, business and finance crediting much of their success to their early beginnings at the hotel. Long-time friend Mary Gleason commented: "Milan was my first boss on St. Thomas and I worked with him from 1965 until 1973. He taught me just about everything I knew/know about the hospitality business! His knowledge and insights were incredible – and I know I was not the only one who benefited from his sharing. The island has so much to thank him for – he brought tourism on the island into a completely new dimension. The hospitality industry – as we know it today – would not be as successful as it is without the benefit of his knowledge and expertise." Glumidge was preceded in death by his wife Alyce. They had no children but lots of wonderful friends.

VI Culinary Team Fundraiser Scheduled

The VI Culinary Team is preparing for the annual *Taste of the Caribbean* competition in June sponsored by the Caribbean Hotel & Tourism Association. To assist with the purchase of uniforms, travel, accommodations and equipment, the team has scheduled its first fundraiser at the Frenchman's Reef Marriott on May 22, 2009. Support of the fundraisers helps the team with the necessary tools they need for competition but also allows them to hear valuable feedback on judging criteria like presentation, taste and creativity of dishes and drinks. Members of the team include: Team Manager Chef Leslie Gumbs of Theo's Personal Catering, Chef Brian Wisbauer of Zebos (STX), Chef Josh Vilan of Bacchus (STX), Chef Ashley Allen Sr. of Ken's Food Mobile (STT), Chef Dennis Vanterpool of Frenchman's Reef Marriott (STT), Pastry Chef Dennis Gribbin of Starfish Patisserie (STX), Bartender Steve Potter of Wicked (STT), and Bartender Joshua King of the Ritz Carlton (STT). Stay tuned for more details.

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340 774-6835 email: admin@virgin-islands-hotels.com**

CMI CORNER

***New CMI Member**—We are pleased to welcome Budget Rent A Car to the CMI. Budget has multiple locations on St. Thomas and St. Croix.

***Membership Card**—Members are adding outstanding discounts to cardholders every week. For example, **Seaborne Airlines** is offering a rate of \$87.50 one-way on air shuttle service only between St. Thomas and St. Croix, St. Croix and Puerto Rico, and St. Thomas and Puerto Rico. To view other offers visit our web site at www.usvihta.com. Contact Nicole Friday to add an offer to the program.

***Our 16th Destination Symposium** is fast approaching. The annual event, scheduled for June 15-19, is a great opportunity to network with tour operators, travel media and officials from the Department of Tourism. This year's theme is "**Seven Ways to Experience Your Days.**" Symposium attendees will hear marketing presentations from Tourism and the Hotel & Tourism Association, experience exciting activities and evening events, and travel to St. Croix for a taste of Crucian hospitality. For additional details contact the Association office.

***Membership Meeting**—Judy Wheatley, Executive Director of the VI Taxi Commission, is the guest speaker at the May Membership Meeting. Best Western Emerald Beach will host the luncheon meeting on May 20 beginning at 12 noon.

IT'S THAT TIME AGAIN!

Residential and Commercial Electronic Waste Recycling Drive

RECYCLING SCHEDULE

ST. CROIX

May 21-23, 2009
9:00 am to 1:00 pm
941-946 Williams Delight
(East of Sunshine Mall)

ST. THOMAS

May 21-23, 2009
9:00 am to 1:00 pm
Warehouse 17 in Subbase
(Behind Nisky Center)

ST. JOHN

May 18-19, 2009
9:00 am to 1:00 pm
Winston Wells Ball Park

Items That Will Be Accepted For Recycling:

- CPU's
- Disk Drives
- Keyboards
- Lap Tops
- Monitors
- Mouse
- Projectors
- Scanners
- Speaker Sets
- Surge Protectors
- Two-way Radios
- Video Cameras
- Walkie-Talkies
- Copiers
- Printers
- Fax Machines
- Televisions
- PDA/Handheld Systems

Residential Drop-off Requirements

- Bring your electronic waste boxed
- No more than 3 of the same items per household will be accepted
- Provide manpower to unload and load items

Commercial Drop-off Requirements

- Pre-register with VIWMA. Applications and registration forms can be picked up from the La Grande Princesse or Williams Delight offices in St. Croix, the Wheatley Center office in St. Thomas or the Public Works office in St. John
- Only checks and money orders accepted and are to be made out to the V.I. Waste Management Authority
- Bring ALL e-waste boxed except for jumbo items
- Provide manpower to unload and load items

For More Information Contact:

St. Croix
Paulina Hobson
712-4963



St. Thomas/St. John
Cordell Jacobs
777-3073



Staff Profile—Alexander Joseph

Intern Alex Joseph is a 17-year old senior at the Charlotte Amalie High School. A Life Scout in Troup 156, he's working toward the level of Eagle Scout. To achieve this next tier in the Boy Scouts, he must organize and supervise his own project with a non-profit agency. He's also a Brotherhood Member of the Order of the Arrow, Arawak Lodge 562. This fall, Alex will begin his freshman year at Lincoln University in Pennsylvania where he'll major in Information Technology. He hopes to use his technology degree to help young people to help improve technology opportunities for the youth of the islands. In his spare time, he enjoys the outdoors and spending time with family and friends.

SAVE THE DATE

May 20	Membership Luncheon- Best Western Emerald Beach—12:00 pm
June 12-14	Taste of the Caribbean Culinary Competition, San Juan, PR
June 15-19	16th Annual Destination Symposium St. Thomas & St. Croix
June 15-July 24	Summer Employment Program
September	Travel Agent Month
Sept. 29-Oct. 2	Caribbean Hotel & Tourism Association Small Hotels Retreat—St. Thomas, Frenchman's Reef Marriott, www.caribbeanhotelandtourism.com
November 21	Tommy Star Awards & Gala—Estate St. Peter's Great house



Training Opportunities

The Education and Training Committee has outlined three training and development sessions that they would like to offer to the membership. However, we need a serious commitment from you in order to confirm these sessions. Please review the information below and indicate your commitment to support these sessions and how many employees you might register. Email the Association office at admin@virgin-islands-hotels.com with your input.

SERVSAFE CERTIFICATION

Audience: Food & Beverage personnel, Chefs, Sous Chefs, Head Steward, Kitchen Cook, Kitchen Supervisor, etc.

Description: This course includes Introduction to Food Safety, Food borne Microorganism & Allergens, Personal Hygiene, Purchasing, Receiving, Storage, Preparation, Cooking, Serving, Facilities, Cleaning & Sanitizing, and Pest management.

Credited by: National Restaurant Association Educational Foundation

Length of Course: Two (2) Full Days Cost: \$129.00 per person (*includes training materials*)

HOSPITALITY MANAGER/SUPERVISOR CERTIFICATION

Audience: Managers or Supervisors within the Tourism and Hospitality Industry

Description: The Certified Hospitality Supervisor (CHS) designation provides recognition for successful hospitality supervisors that possess excellent leadership, time management, and communication skills. Recognized worldwide, the CHS designation is the lodging industry's highest acknowledgement of professionalism for supervisors in the hospitality industry.

Credited by: American Hotel & Lodging Educational Institute

Length of Course: Two (2) Full Days Cost: \$200.00 per person (*based on 25 participants, price may vary*)

WHO MOVED MY CHEESE

Audience: Any individual that needs help succeeding at change.

Description: The Who Moved My Cheese Training Program is a simple way to help people develop the important change skills they need to succeed today. Based on the #1 best selling book by Spencer Johnson MD, this non-threatening training program has helped organizations around the world prosper from change.

Credited by: Spencer Johnson Partners, LLC

Length of Course: Four (4) Hours Cost: \$95 per person (*based on 25 participants, price may vary*)

BEST OF THE VIRGIN ISLANDS—CONGRATULATIONS!

Wyndham Sugar Bay —Best Banquet Hall	Caribbean Saloon —Best Sports Bar	Hooters —Best Happy Hour
Herve` —Best Creative Cuisine	Pricesmart —Best Fresh Meat	Mim's Seaside Bistro —Best Seafood Dining
Merchant's Market —Best Wholesale Seafood	Emerald Beach Resort —Best Sunday Brunch Buffet	
The Ritz Carlton, St. Thomas —Best Wait Staff	Hunter Foods —Best Wholesale Distributor	Budget Rent-A-Car —Best Car Rental
Diamonds International —Best Diamonds	Royal Caribbean —Best Fine Jewelry	Cardow —Best Jewelry
Ondeck Racing —Best Tourist Activity	Pistarckle Theater —Best After School Activity	
Cape Air —Best Flight Schedules Between the VI & Caribbean	Liat —Best Small Air Transport Serving the VI & Caribbean	
De Signs —Best Banners	Bolongo Bay —Best Beach Resort	Travel Desk —Best Concierge Service
St. X Ultimate Bluewater Adventure —Best Dive Shop	Virgin Islands Ecotours —Best Ecotourism/Kayak Tour	
Mango Tango Art Gallery —Best Fine Art	Roses Too Inc. —Best Gifts	Mahogany Run —Best Golf
Winners Miniature Golf —Best Mini Golf	Choice Communication —Best High-Speed Internet Service	
Frenchman's Reef Marriott —Best Hotel	Theodore Tunick & Company —Best Insurance Agency	
TV2 News —Best Local News	TV2 —Best Local Television Station	Tropic Tours —Best Local Tours
Gucci —Best Men's Shoes	The Viking Corporation —Best Moving & Storage	
A.H. Riise Stores —Best Perfumes Shop	Nauti Nymph Powerboat Rentals —Best Powerboat Rentals	
Yacht Haven Grande —Best Shopping Center	Coral World Ocean Park —Best Tourist Attraction	
Travel Desk of St. Croix —Best Travel Agent	TV2 Productions —Best Television Production Co.	
Places to Explore —Best Visitor Publication	Media Mate —Best Web Design/Marketing	Imagine Weddings —Best Wed. Coordinator