



# The USVI Department of Tourism is hosting Customer Service Training

## **St. Thomas**

**Thursday, November 12th**  
University of the Virgin Islands  
ACC Bldg. 1st floor

## **St. Croix**

**Friday, November 13th**  
University of the Virgin Islands  
EVC 401 Theater

## **Dr. Bryan K. Williams of BW Enterprises**

Work Like You Own It, Being Eager to Serve,  
The Power of Consistency, Telephone  
Etiquette, Importance of Accountability,  
Exceeding Expectations, and Being a Service  
Ambassador are training highlights.

General Session is from 10:00am - 11:30am  
Supervisor Session is from 2:00pm - 3:30pm  
Taxi Operator Session is from 4:00pm - 5:30pm

**Registration is FREE**

**Space is limited, call or email today**

**St. Thomas 340-774-8784, [ccjohn@usvitourism.vi](mailto:ccjohn@usvitourism.vi)**

**St. Croix 340-772-0357, [caluis@usvitourism.vi](mailto:caluis@usvitourism.vi)**



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