The Buccaneer
St. Croix, U.S. Virgin Islands

We look forward to welcoming our guests to The Buccaneer. To keep our guests and employees healthy, The Buccaneer has implemented new protocols that will be enforced during your stay.

A mask or face covering will be required when interacting with hotel employees, including upon entering at the main gate. The gate attendant will take your temperature using an infrared thermometer to ensure you do not have a fever. Any temperature reading of 38 C / 100 F or higher will be reported to the front desk and local Department of Health for testing. You will be asked to self-isolate in your room.

The CDC has recommended that people avoid shaking hands and maintain a six-foot space between themselves to help minimize the spread of illnesses which we are requiring all guests to adhere to. We ask that you take extra precautions regarding washing & sanitizing your hands and have provided hand sanitizer in all public areas.

To limit interaction with our Front Desk team, all guests will be required to submit a copy of their photo identification, completed and beach equipment waiver prior to arrival. Please ensure this is emailed to reservations@thebuccaneer.com prior to your arrival. At check in, you will be provided with a registration card to complete.

We recommend you secure a car rental for the duration of your stay on island as shuttle service to and from the hotel, without prior arrangements, as well as onsite bell service will not be available. We recommend Hertz and encourage you to book online in advance of your stay. Complimentary self-parking is available around the resort.

Should you wish to snorkel, your sanitized equipment will be placed in your room prior to arrival and will be assigned to you for the duration of your stay. Please still notify our team when you will be entering the water. The beach team has ensured that our Mermaid beach and pool chairs are arranged to allow for social distancing while relaxing during the day. Please do not rearrange the chairs. Beach chairs will not be set at the Grotto Beach; however, we are happy to place chairs for you upon request. Kayaks will also be available at the Mermaid Beach. You may choose to remove your mask poolside, or while enjoying the beach. Please note that space at the pool will be limited because of social distancing and there may be days where you will be asked to enjoy the beach instead.

Every effort will be made to ensure social distancing and a safe environment. As a result, reservations will be required for all meal periods. We ask that you list your preferred dining time on the guest preference sheet so we can ensure to secure a table for you. In lieu of room service, to go food can be delivered to your door.

To ensure social distancing and safety, appointments and tee times will be required for the golf, tennis, and spa outlets. We highly recommend securing these in advance of your arrival to ensure you can participate in your requested activities at your preferred time. Each outlet has their own set of protocols that will be followed during your stay. The concierge will provide these when they confirm your appointment(s). You can also find a list of these protocols on our website.

Housekeeping will be provided in your room on Tuesday and/or Friday. Toiletries can be requested from the Front Desk and trash will be picked up daily from outside your room. Our housekeeping team will always be wearing a mask while cleaning the public areas as well as our guest rooms. The department uses Simple Green D to sanitize in all our public spaces and restaurants, and our guest rooms. Simple Green D cleans and disinfects. This cleaning agent also meets Osha bloodborne pathogen standards for COVID-19, HIV, HBV and HCV. They also use Lysol for wiping down the door handles, tv remotes, telephones, and all other high touch areas in the rooms. If you would prefer to decline housekeeping during your stay, please let the front desk know.

Our employees have received training from our territorial epidemiologist on best practices and we have implemented these into our daily routine on property. In addition to these commonsense protocols, our management team remains in close contact with our local epidemiologist and Department of Health representatives and have created internal memos on best practices to prevent the spread of the virus.

The current CDC symptoms for COVID-19 are cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, or loss of taste / smell. Should you have any of these symptoms, please remain in your room, and call the Front Desk at extension 0. We also ask that you refrain from visiting the bars, restaurant or public areas and please inform the Front Desk so we can provide guidance.

All of us at The Buccaneer want to create a safe and peaceful environment for our guest and staff. Please help us maintain safety and share any questions, concerns, or suggestions you may have.

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Name:_____

Date of Arrival: _____

We look forward to welcoming you to The Buccaneer.

Please return this form to reservations@thebuccaneer.com in advance of your arrival.

Are you celebrating a special occasion during your stay with us?

___ Anniversary ___ Birthday ___ Honeymoon ___ Graduation ___ Other: _____

Room Preferences:

___ Extra Pillows ___ Foam Pillows ___ Feather Allergies ___ Extra Hangers

___ Handicap Accessible (please list specific needs):

_____

Would you like to receive mid-week housekeeping during your stay? ___ Yes ___ No

Dining Reservations: In an effort to adhere to the seating capacity set forth by the local government, reservations are required when dining on property for all meal periods. Please list your preferred dining times in order of first preference below so we can confirm a table for you. Dining times are available on the half hour.

# of persons: _____

Preferred Breakfast Time (7am-10am): _____ _____ _____

Preferred Lunch Time (11am-3pm): _____ _____ _____

Preferred Dinner Time (5pm-8pm): _____ _____ _____

Dietary Requirements:

___ Vegetarian _____ Vegan ____ No Shell Fish ____ Nut Allergy ____ No Dairy ____ Gluten Free

Other dietary concerns or comments: _____

Snorkel equipment will be assigned to you for the duration of your stay and will be in your room upon your arrival. Please complete the details below as well as the beach waiver included in your welcome packet.

# of adults:_____ # of children: _____ Shoe sizes: _____

Flight Details: Please share your arrival and departure flight information so we can best prepare for your visit.

Arrival Airline: _____ Flight #: _____ Arrival Time: _____ # of Guests: _____

Departure Airline: _____ Flight #: _____ Departure Time: _____ # of Guests: _____

Airport Transfer Information: We highly recommend renting a vehicle during your time on St. Croix. Due to current capacity restrictions, taxis are not readily available at the airport.

Are you interested in another activity? Please select which activity you would like to receive more information on from the concierge.

____ Spa ____ Golf ____ Tennis ____Off Property Activities

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Beach Activity Waiver

Please return this with your guest preference sheet prior to arrival.

The undersigned has been provided with, or will be provided with, snorkeling equipment, sea kayaks, paddleboards, or will undergo snorkeling or kayaking trips. The undersigned recognizes that there are hazards and dangers in undertaking these activities which require some instructions and training. Even with training and experience, accidents may occur, a person may be injured and the equipment lost or damaged. The undersigned understands that if a rescue were to become necessary the Hotel would contact the US Coast Guard for assistance with the rescue.

The activities to be undertaken may not be supervised by Hotel employees or agents. The undersigned has been advised about the proper use of the equipment and areas and practices which should be avoided during the use of this equipment. I have also been offered the use of life preservers and any question that I had about the use of the equipment has been properly answered. Having received the above warnings and notices, I am still interested in using the equipment. In exchange for this acceptance, I specifically release and hold harmless The Buccaneer, Inc., trading as The Buccaneer Hotel, its officers, employees and agents and waive any cause of action I may have resulting from injuries or damages in the improper use of the equipment and facilities. Furthermore, I make myself responsible for the loss or damage to any equipment resulting from my negligence or improper use of the same and will reimburse the Hotel for the cost of the replacement.

Any dispute, controversy or claim of any kind whatsoever, including but not limited to torts allegedly resulting in injuries while on any property including vessels underway, activities including in water activities, and including also all disputes about the validity of this arbitration clause or the breach thereof, shall be settled by a mutually agreed to local arbitrator and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The parties agree that all decisions of the Arbitrator shall be conclusive and binding on all parties and that each side in any dispute will bear half the costs involved in any arbitration. This arbitration agreement covers all claims as set forth herein between the undersigned and The Buccaneer, Inc. and/or their agents, directors, officers, affiliates, and employees and will continue from the time of the acknowledgment of this agreement by the undersigned until it is otherwise terminated in writing by the agreement of the parties. In the event a court or arbitrator declares that the arbitration clause is not enforceable or does not cover the claim in question, then the parties agree that the matter will proceed in court as a non-jury trial AS EACH PARTY EXPRESSLY WAIVES ITS RIGHT TO A JURY TRIAL IN ANY SUCH PROCEEDING.

Today's Date: _____

Primary Guest Name: _____

All Users: _____ _____ _____ _____

Primary Guest Signature: _____

Arrival Date: _____ Departure Date: _____